

Coherus COMPLETE™ Co-Pay Assistance Program



How to Set Up Co-Pay Assistance Reimbursement

Provider reimbursement for UDENYCA® (pegfilgrastim-cbqv) from the Co-Pay Assistance Program* is available through physical check or electronic funds transfer. The table below summarizes the steps required to ensure the preferred payment method is used for reimbursement.

The first step is to enroll in the Co-Pay Assistance Program at www.CoherusCOMPLETE.com

Preferred Payment Method

Steps Required

Physical Check



No additional steps required. Check is mailed to the address listed on the CMS-1500 or CMS-1450 claim form.

Electronic Funds Transfer



Provider must set up a Zelis account. There are 3 ways to set up an account

There are 3 ways to set up an account to receive payments via ACH and electronic remittance:

- a. Visit www.ZelisPayments.com
- b. Email membership@zelispayments. com
- c. Call Zelis Payments Membership Department at 1-877-828-8834

If a provider has a Zelis account set up for another drug, they **DO NOT** need to create a new account.

^{*}Coherus COMPLETE™ Co-Pay Assistance Program covers ONLY the cost of UDENYCA* and does not cover any administration or office visit costs.



Manual Claim Submission

To manually submit a claim for co-pay assistance reimbursement, send documentation to:



PO Box 1349 Wake Forest, NC 27588

Fax: 1-919-562-0021



Please ensure the claim documentation clearly states the CPT/Q-Code, NDC, and/or drug name as well as the remaining out-of-pocket expense for UDENYCA® (pegfilgrastim-cbqv).

For more information, visit www.CoherusCOMPLETE.com



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